

ORGANIZATIONAL OUTCOME / PAP	Success Indicator (Targets + Measures)	Allotted Budget (in '000)	Division/ Individual Accountable	Actual Accomplishments	Rating				Remarks
					Q1	E2	T3	A4	
Average number of daily library users (350 min., 450 max)	125 min / 130 max average number of daily library users served with 91% customer satisfaction rating		Filipiniana Division	71 min. / 72 max. of average of daily library users served with 96.47% customer satisfaction rating	5			5	
	60 min / 65 max of average number of daily library users served with 91% customer satisfaction rating		Reference Division	265 min/266 max of average of daily library users served with 99% customer satisfaction rating	5			5	
	155 min / 200 max of average number of daily library users served with 91% customer satisfaction rating		Information Technology Division	300 min/301 max of average of daily library users served with 99.11% customer satisfaction rating	5			5	
	7 min/ 9 max of average number of daily library users served with 91% customer satisfaction rating		Bibliographic Services Division	22 min/23 max of average of daily library users served with 98.88% customer satisfaction rating	5			5	
	100% numbering system applications processed within standard time with 91% customer satisfaction rating		Bibliographic Services Division	100% (5,021) of numbering system applications processed with 98.88% customer satisfaction	5			5	
	15 min / 20 max of average number of daily library users served with 91% customer satisfaction rating		Research and Publications Division	33 min / 34 max average number of daily library users served with 96.75% customer satisfaction.	5			5	

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	100% copyright registrations processed within standard time with 91% customer satisfaction rating		Research and Publications Division	1,797 copyright applications processed within the standard time with 96.75% customer satisfaction rating	5			5	
	1 min / 2 max of average number of daily library users served with 91% customer satisfaction rating		Catalog Division	1 max average number of daily library users served with 99.22% customer satisfaction rating	5			5	
	100% Cataloging in Publication (CIP) processed within standard time with 91% customer satisfaction rating		Catalog Division	92 CIP applications processed within standard time with 99.22% customer satisfaction rating	5			5	
	1 min / 2 max of average number of daily library users served with 91% customer satisfaction rating		Collection Development Division	1 min / 2 max (1.7 average) average number of daily library users served with 99.24% customer satisfaction.	5			5	
	25 legal deposit certificates processed within standard time with 91% customer satisfaction rating		Collection Development Division	82 legal deposit certificates processed within standard time with 100% customer satisfaction rating	5			5	

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	4 information systems improved		Information Technology Division	2 information systems to be developed and accepted by end users within the prescribed time with approval 1. NLP E-resources Portal 2. Int'l. numbering system -Phil. Online Application System (INS- POAS)	4			4	
	16 information systems maintained			16 information systems maintained within the prescribed time with 99.11% customer satisfaction rating Catalog Circulation OPAC NLP website/ transparency Nlpdl (digital collection) - Tekno aklatan / koha.nlp PNB Copyright IPS Public library allocation - Learning portal for NEFLI Time management / HRMS ITD Service Digitization Multi-sites Network management	5			5	

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Number of New Library Materials Acquired	288,500 volumes of new library materials acquired through purchase within the year		Collection Development Division	1,251,601 volumes of new library materials acquired through purchase within the prescribed time with minimal supervision and minor corrections	4			4	
	900 volumes / 14,000 articles of selected library collections indexed within the prescribed time		Bibliographic Services Division	531 volumes / 6167 articles of selected library collections indexed within the prescribed time	4.5			4.5	
	75% of library materials received from Collection Development Division are classified, cataloged and delivered within the scheduled time with 91% customer satisfaction rating		Catalog Division	4,207 / 106% of volumes received from CDD are classified and cataloged (technical processed) within the scheduled time with minimal supervision and minor corrections	4			4	
Number of Filipiniana materials preserved	131,476,657 pages of Filipiniana materials preserved within the year		Filipiniana Division	123,781,704 pages of Filipiniana materials preserved within the semester with minimal supervision and minor corrections	4			4	

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Percentage increase in users of extension / affiliated (public) libraries	5% increase in users of extension / affiliated public libraries	9,170	Public Libraries Division	155.67% or 6,332,002 target increase on library users of extension/affiliated public libraries based on submitted reports within the prescribed time with minimal supervision and minor corrections	4			4	
Operation of Bohol Congressional District Library (Balilihan, Bohol)	100% of library users served and accommodated with atleast 91% customer satisfaction rating	585		100% of 1616 library users served and accomodated with 91.76% customer satisfaction rating					
Operation of Batanes Provincial Library (Basco, Batanes)	100% of library users served and accommodated with atleast 91% customer satisfaction rating	1,041		100% of 5329 library users served and accomodated with 91.76% customer satisfaction rating					
Operation of Sentro ng Karunungan Library (Tondo, Manila)	100% of library users served and accommodated with atleast 91% customer satisfaction rating	2,199		100% of 1,084,724 library users served and accomodated with 91.76% customer satisfaction rating					

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Number of extension libraries supported	1815 target public libraries supported within the prescribed time		Public Libraries Division, Information Technology Division and Reference Division						
	1,600 target public libraries supported through training / capacity building		Public Libraries Division	235% or 1,765 targeted extension libraries (with 2,770 participants) supported through training within the prescribed time with 98.79% customer satisfaction rating	5			5	
	50 target public libraries supported through training / capacity building		Information Technology Division	33 public libraries / 83 public librarians supported through training within the prescribed time with 92.97% customer satisfaction rating	5			5	
	50 target public libraries supported through training / capacity building		Reference Division	85 public libraries / 228 public librarians supported through the conduct of eResources training in 3 months with 98.43% customer satisfaction rating	5			5	

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	40 target public libraries supported through monitoring		Public Libraries Division	490% or 98 targeted extension libraries supported through monitoring within the prescribed time with 97.98% customer satisfaction rating	5			5	
	20 target public libraries supported through resource allocations		Public Libraries Division	100% or 7,875 of library materials for allocation processed within the prescribed time with 100% customer satisfaction rating	5			5	
	5 Locally Funded Programs supported		Public Libraries Division	100% of locally funded programs maintained and provided with targeted technical assistance (40 meetings and 2 training per LPF) within the prescribed time with 98.75% customer satisfaction rating	5			5	

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Number of extension libraries established	60 targets affiliated within the year		Public Libraries Division	40% or 12 targeted public libraries and reading centers established in coordination with LGUs within the prescribed time with 93.33% customer satisfaction rating	5			5	
GENERAL ADMINISTRATIVE AND SUPPORT SERVICES		71,506							
Strategic Objective 5,7,8									
Improve resource management system	100% of regulatory documents for financial management submitted with approval within the prescribed time		Finance and Administrative Division/Budget, Accounting, Cash Sections	100% of 738 regulatory documents for financial management prepared, approved by the Director and submitted to related agencies for compliance within the prescribed time	4			4	
	100% of requested financial management transactions processed within the standard time with 91% customer satisfaction rating		Finance and Administrative Division/Budget, Accounting, Cash Sections	100% of 1,540 financial management transactions processed/prepared/acted upon within the standard time with 98.86% customer satisfaction	5			5	

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	100% of required regulatory and legal administrative documents submitted with approval within prescribed time		Finance and Administrative Division / HRMO	100% of 2314 required regulatory and legal documents prepared and approved by the Director and submitted to related agencies for compliance within the prescribed time with minimal supervision and minor corrections	4			4	
	100% of administrative documents transactions acted upon within the standard time with approval		Finance and Administrative Division	100% of 7945 administrative document transactions acted upon and approved within the standard time	4			4	
	100% of HRM planned activities undertaken within the standard time		Finance and Administrative Division / HRMO	100 % of 527 various HRMS planned activities undertaken/facilitated within the standard time	4			4	
	100% of procurement activities conducted within the standard time with 91% customer satisfaction rating		Finance and Administrative Division / Supply Section	100% of 164 procurement activities conducted within the standard time with 99.23% customer satisfaction	4			4	

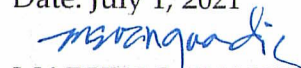
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	100% of records management activities undertaken within standard time with 91% customer satisfaction rating		Finance and Administrative Division/ Records Section	100% of 2,410 records management activities within the standard time with 99.23% customer satisfaction	5			5	
	100% of NLP property plant equipment and maintenance activities undertaken with 91% customer satisfaction rating		FAD/ Maintenance	100% of 108 activities checked and monitored facilitated and acted upon with 99.23 % customer satisfaction	5			5	
TOTAL, Alloted Budget		183,030							
Total Over-all Rating	166.5/36								
Average Rating	4.625								
Adjectival Rating	Very Satisfactory								

Prepared by PMT Secretariat


MARICEL M. URENA

Chairperson

Date: July 1, 2021


MARVIN S. VANGUARDIA

Vice-Chairperson, PMEC

Date: July 1, 2021


CHERRY V. MELQUIADES

Member

Date: July 1, 2021


JEAN S. ICO

Member

Date: July 1, 2021

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JOSE TOMASITO N. FERNANDO

Member


Date: July 1, 2021

Reviewed by PMT


DOLORES D. CARUNGUI

PMT Vice-Chairperson

Date: July 2, 2021


DANILO B. FERNANDEZ

Member

Date: July 2, 2021

Recommending Approval


EDGARDO B. QUIROS


PMT Chairperson

Date: July 5, 2021


JENNIFER C. ECHITAN


Member

Date: July 1, 2021


MAUREEN C. TERRENAL

Member

Date: July 2, 2021


JENNIFER B. DIMASACA

Member

Date: July 2, 2021

Approved by SPMS Champion


CESAR GILBERT O. ADRIANO

Director IV

Date: July 5, 2021